

Gigaset

E560 A

You can find the most up-to-date
user guide at

www.gigaset.com/manuals



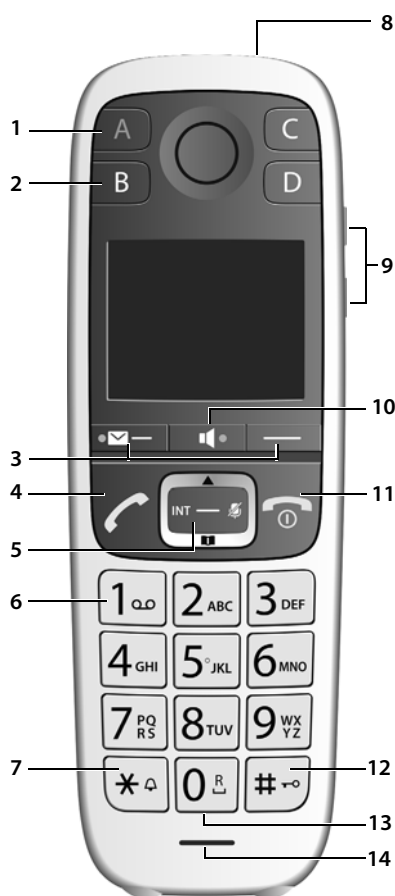
User guide online on your
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Overview

Handset



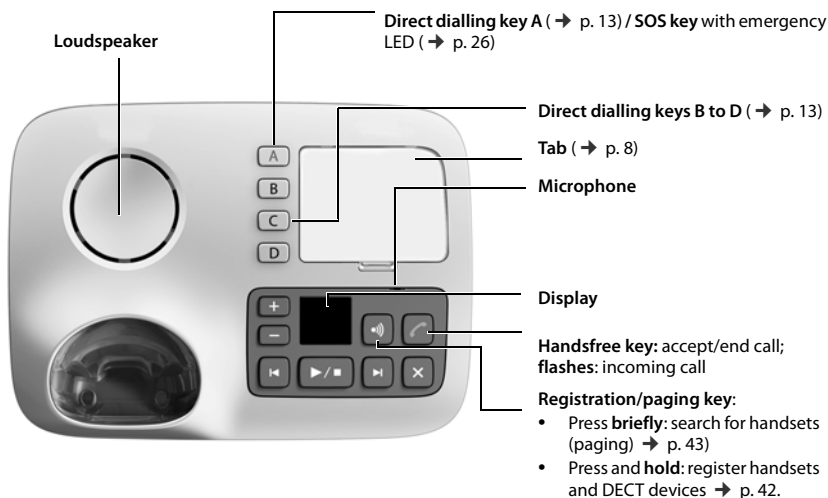
- 1 **Direct dialling key A** (→ p. 13)
("SOS key", → p. 26)
Illuminated: Emergency function
Flashes: Emergency call started
- 2 **Direct dialling keys B to D** (→ p. 13)
- 3 **Display keys** (→ p. 14)
- 4 **Talk key**
Accepting call; selecting displayed number; opening redial list
Flashes: Accepting a call
- 5 **Control key** (→ p. 12)
Opening a menu; navigating in menus and entry fields; accessing functions (depending on the situation)
- 6 **Key 1**
Answer machine/Call the network mailbox (→ p. 35)
- 7 **Star key**
Ringers on/off (press and **hold**)
- 8 **Torch and signal light (LED)** (→ p. 40)
- 9 **Volume keys**
for ringtone, receiver/headset, speaker
Upper key: Setting "extra-loud" during a call (→ p. 19)
- 10 **Handsfree key** (→ p. 19)
Switch between earpiece and handsfree mode;
Lights up: handsfree activated
- 11 **End call key, On/Off key**
End call; cancel function; go back one menu level (press **briefly**); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)
- 12 **Hash key**
Keypad lock on/off (press and **hold**, → p. 12); upper/lower case and digits (→ p. 16)
- 13 **Recall key**
Consultation call (flash): press and **hold**
- 14 **Microphone**



Changing the display language: → p. 44

Gigaset E560A base

You can use the keys on the base to operate the integrated answer machine, search for handsets ("paging" → p. 43) and register handsets to the base → p. 42.



Answer machine keys

-  **Playback/Stop key:** play back messages from the answer machine or cancel playback.
-  **Forward key:** skip to next message.
-  **Back key:** skip to beginning of the current or the previous message.
-  **Delete key:** delete the current message during message playback or all old messages in idle status.
-  **Volume keys:** adjust volume
( = quieter;  = louder)
 - **During message playback:** adjust loudspeaker volume.
 - **While an external call is being signalled:** adjust ringer volume.
 - **During the call:** Changing the volume.

Answer machine display

- Lights up:** Answer machine is activated. The number of saved messages is displayed.
- 00 flashes:** The answer machine is recording a new message.
- Flashes slowly:** There are new messages. The number of **new** messages is displayed.
- 99 flashes quickly:** The answer machine is full.



If the answer machine is being operated from a handset or if it is recording a message (00 flashes), it cannot be operated from the base at the same time.

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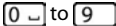


Not all functions described in the user guide are available in all countries or from all network providers.

Illustration in the user guide

	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.

Keys

	Talk key		Handsfree key
	End call key		Number / letter keys
	Control key rim / centre		Message key
	Recall key		Star key
	Hash key		
OK, Back ...		Display keys	

Procedures

Example: Switching Auto answer on/off:

► **Menu** ►  **Settings** ► **OK** ►  **Telephony** ► **OK** ► **Auto Answer** ► **OK** ( = on)

Step	Follow this procedure
► Menu	Press the display key Menu when the handset is in idle status. The main menu opens.
►  ► OK	Use the control key  to navigate to the entry Settings . Select OK to confirm. The submenu Settings opens.
►  Telephony ► OK	Select the Telephony entry using the control key  . Select OK to confirm. The submenu Telephony opens.
► Auto -Answer	The function to switch Auto answer on/off appears as the first menu item.
► OK	Select OK to activate or deactivate. Function is activated  /deactivated  .

Safety precautions

	Read the safety precautions and the user guide before use. The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls. Emergency numbers cannot be dialled if the keypad/display lock is activated!
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible.
	Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

Contents of the package

- One Gigaset E560A base
- One Gigaset handset
- Two batteries
- One battery cover
- One power adapter for the base
- One phone cord
- One user guide
- one plastic cover for the tab

If you have purchased a **model with multiple handsets**, the package should contain the following for each additional handset:

- two batteries
- one battery cover
- one charging cradle
- one power adapter



The base station and charging cradle are designed for use in closed, dry rooms within a temperature range of +5 °C to +45 °C.

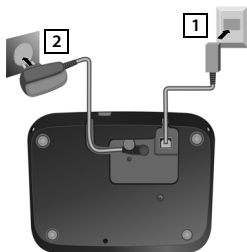
The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

Connecting the base

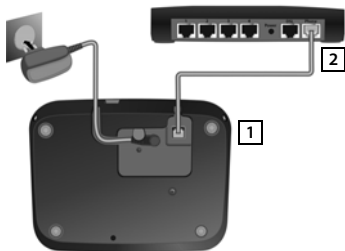
- ▶ **First**, connect the telephone jack **1** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **2**.



Connecting the base

Alternatively: Connect the base station to a router

- ▶ Connect the phone socket of the device **1** and the phone socket of the router **2** with the phone cable supplied.



The answer machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Tabs

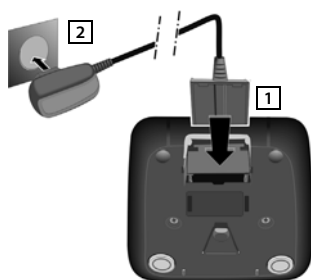
You can also download tabs from the Internet in the form of a PDF file:
www.gigaset.com/insertstrips.



Handset

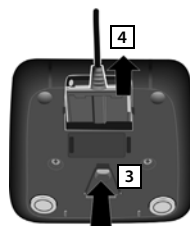
Connecting the charger (if included)

- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.



To remove the plug from the charging cradle again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **3**.
- ▶ Pull out the plug **4**.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the battery and closing the battery cover



Only use a rechargeable battery, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the battery could be destroyed or the battery could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries (for correct +/- direction, see diagram).



- ▶ Fit the cover from the top **1**.
- ▶ Then press the cover until it clicks into place **2**.



- To open the battery cover:
 - ▶ Push the cover down **3**.

Charging the batteries

- ▶ Charge the batteries fully prior to first use in the charging cradle/base.

The batteries are fully charged when the power icon  disappears from the display.



Batteries may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Handsets contained in the package have already been registered to the base. In the event that a handset is not registered however, (indicated by "Please register handset"), register the handset manually (➔ S. 42).

Changing the display language

Change the display language if you do not understand the language currently set.

- ▶  ▶ press **[8]** **[4]** **slowly** in succession. The language selection display appears. The current language (e. g. English) is selected.
- ▶  Select the language ▶ **OK**. The selection is marked with .

To revert to idle status: ▶ Press and **hold** the End call key .

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

- ▶ Press the display key below the display **Time**. The entry field will open.
- ▶ Enter the day, month and year in 8-digit format using the keypad, e.g. **[0]** **[1]** **[0]** **[4]** **[2]** **[0]** **[1]** **[7]** for 1 April 2017. ▶ **OK**
To correct errors: Press left or right on the control key  in order to swap between fields.
- ▶ Enter the hours and minutes in 4-digit format using the keypad, e.g. **[0]** **[7]** **[1]** **[5]** for 07:15. Switch between the fields using the control key, if necessary. ▶ **OK**
The display shows **Saved**. You will hear a confirmation tone.

To revert to idle status: ▶ Press and **hold** the End call key .

Using the phone

Getting to know your telephone

Activating/deactivating the handset



Press and hold the end call key (confirmation tone).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.



It is not possible to call emergency numbers either when keypad lock is activated.

The SOS key still works even if the keypad lock is activated.

Control Key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key" or  for "press the centre of the control key".

In idle status

Opening the directory



Opening the main menu



Opening the list of handsets



In submenus, selection and entry fields

Confirming a function



During a conversation

Opening the directory



Muting the microphone



Initiating an internal consultation call



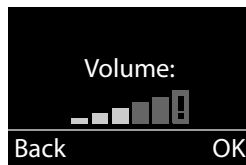
Volume keys

During a call or when listening to a message, set the volume for the **receiver/headset** or **speaker** or in the case of an incoming call, set the volume of the **ringtone** (5 levels).

- Press the volume keys on the right side of the handset:

(louder) / (quieter)

The current setting is permanently saved after approx. two seconds (→ p. 45).



Extra-loud function

- Press the top volume key until you reach the highest level.

The extra-loud setting only applies for the duration of the call.



- This setting can result in harm to health in persons with a normal hearing ability and is only intended for persons with a hearing impairment or reduced hearing.
- Disruptive noises on the phone line can be increased.

Direct dialling keys A to D

You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** to each direct dialling key.

To dial these saved numbers, press the relevant direct dialling key to on the handset or on the base.

You can also assign the emergency function to **direct dialling key** (→ p. 26).

Assigning a function to direct dialling keys

Prerequisite: The direct dialling key in question has not already been assigned a function.

- In idle status, press the direct dialling key (to) on the handset to which you wish to assign a function.

Select the relevant function using :

- **Label with Ext. No.**

Enter an external phone number directly.



Enter the number and press **OK**.



Enter the name and press **OK**.

- **Label with Internal Call**

Direct dial to a handset registered to the same base.

If more than one other handset is registered: ► Select handset ► **OK**

- **Label with Call All Int.**

Direct dial to all handsets registered to the same base.

Getting to know your telephone

► Label with Dir. Number

Label the key with a number from the directory.

The directory is opened. Select a number and press **OK**.

The labelling of the direct dialling keys applies to the handset and the base.

Changing the function of the direct dialling keys

- **Menu** ► **Settings** ► **OK** ► **Direct Dial Keys** ► **OK** ► Select direct dialling key (A to D)

The current labelling is displayed after the key number, e.g.,

- **A: <no>entry>** The key is not currently labelled.

You can now change the labelling.

Select a new function using **Menu** ► Not all functions may be available, depending on the current assignment. An entry that is already present must be deleted in advance.

- **Delete Entry** Delete current key labelling.
► **Edit Entry** Change phone number and/or name.



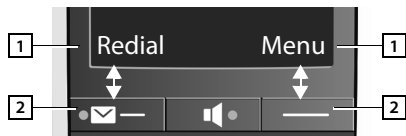
Only key : Assign key with emergency function → p. 27

Display keys

The functions of the display keys change depending on the particular operating situation.

Example:

- Current display key function
 Display keys



Examples:

	Open redial list.
	Open main menu/menu for further functions.
	Confirm selection or save entry.
	Missed calls or messages on the answer machine/network mailbox (→ p. 23).
	Delete key: delete character by character/word by word from right to left.
	Go back one menu level or cancel operation.
	Mute the microphone (→ p. 19).

Display icons



Action complete



Information



Please wait ...



Action failed



Alarm call (→ p. 38)



Display up/Down

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels.

Main menu (first menu level)

- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.



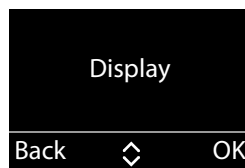
If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Sub menu

The functions in the sub menu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

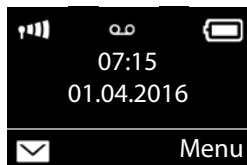


Briefly press the display key **Back** or the end call key to return to the previous menu level.

Reverting to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **auto-matically** revert to idle status.



Writing and editing names

The following rules apply when writing names:

- Each key between  and  is assigned several letters and characters.
- Control the cursor with  .
- Characters are inserted at the cursor position.
- Press the display key **Delete** to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.



The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- ▶ **Briefly** press the key several times in succession to select the required letter/character.

Setting upper/lower case or digits

Repeatedly press the hash key  to change the text input mode.

- | | |
|---|--|
| 1 | Writing digits |
| A | Upper case; First letter in capitals, all others in lower case |
| a | Lower case |

The change of mode is displayed in the middle of the display.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key . You can then:

- Use the display key **Delete** to delete the character to the left of the cursor,
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.

Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making an external call

External calls are calls to the public telephone network.

▶  Enter the number ▶ Press the Talk key  briefly

or

▶ Press and **hold** the Talk key  ▶ ... use  to enter the number



Dialling the phone number:

- with the Direct dial key → p. 13
- from the directory → p. 24
- from the missed calls list → p. 22
- from the redial list → p. 21

Ending call/cancelling selection

▶ Press the End call key  or place the handset in the base or charging cradle.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key . The signal light on the back of the handset flashes if the function **LED Call Signal** is activated (→ p. 46).

You can accept the call **on the handset** by:

- ▶ Pressing the talk key .
- ▶ Pressing the handsfree key .
- ▶ Press the display key **Accept**.

You can accept the call **on the base** by pressing the handsfree key  and calling from the base.

Switching the ringtone off:

- ▶ Press the display key **Silence**. You can accept the call while it is displayed on the screen.



If the handset is in the base and the **Auto Answer** function is activated (→ p. 45), the handset will accept a call automatically when you lift it out of the base.

Calling Line Identification

When you receive a call, the caller's number and/or name is displayed on the screen, if the following prerequisites are met.

- Your network provider supports CLIP, CLI and CNIP.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
 - CNIP (Calling Name Identification Presentation): The caller's name is displayed.
- You have requested CLIP or CNIP from your network provider.
- The caller has arranged CLI with the network provider.

Call display

When you receive a call, the phone number or, if you have CNIP, the name (town) registered with your network provider for the caller's number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:

- **Extern. Call**, if no number is transmitted.
- **Withheld**, if the caller has withheld Calling Line Identification.
- **Unavailable**, if the caller has not arranged Calling Line Identification.



The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (→ p. 41).

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.



Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling



Enter the number and press the handsfree key.

Switching between earpiece and handsfree mode



Press the handsfree key.

During a call and when listening to the answer machine activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold the handsfree key  while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.



For instructions on adjusting the handsfree volume, ➔ p. 45.

Muting

You can deactivate your handset's microphone during a call.

Mute Press the display key to mute the handset.

On Press the display key to reactivate the microphone.



Press the control key (right) to activate/deactivate the microphone.

Changing the volume during a call

The volume is changed for the current mode (handsfree mode, receiver).

- ▶ Press the volume keys on the right-hand side of the handset: up : louder / down : quieter.

This setting is permanently saved (➔ p. 45).

Extra-loud function: ➔ p. 13

Making internal calls

Internal calls are free calls between handsets that you have registered to the same base or calls between a handset and the base.

- ▶  (briefly press). **Call All** is displayed. ▶  Select handset from the list (the actual handset is marked with a <) or **Call All** (collective choice). ▶ 

Holding down the  key starts a call on **all** registered handsets immediately.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., **INT 2**) or the assigned name appears in the display. If the call comes from the base, **INT 0** is displayed.

- ▶ Press the talk or handsfree key /  on the handset to accept the call.

Ending a call

- ▶ Press the end call key  on the handset **or** the handsfree key  on the base .



Changing the name of the handset: ➔ p. 47

Transferring a call to another handset/internal consultation

External call, internal consultation:

- ▶  ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call All**. ▶  or **OK**.

Transferring an external call: You have two options to transfer the call:

- ▶ Wait until the participant called answers, then hang up:
Press the End call key .

Or:

- ▶ Hang up before the participant answers: Press the End call key .

If the participant called does not answer or does not transfer the call, end the consultation call with **Back**.

Accepting a waiting call

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number or name will appear in the display if phone number identification is enabled.

- ▶ Press the end call key  on the handset or the handsfree key  on the base to end the internal call.
- ▶ Press the talk key  on the handset or the handsfree key  on the base to accept the external call.

Lists

Using the redial list

The redial list contains the ten numbers last dialled with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list



Press the talk key.



Select an entry.



Press the talk key. The number is dialled.

Managing entries in the redial list



Press the talk key.



Select an entry.

Menu

Press the display key.

The following functions can be selected with :

- ▶ **Use Number** (as in the directory, ➔ p. 25)
- ▶ **Copy to Directory** (as in the directory, ➔ p. 25)
- ▶ **Delete Entry** (as in the directory, ➔ p. 25)
- ▶ **Delete List** (as in the directory, ➔ p. 25)

Answer machine list

The answer machine list contains all the calls recorded by the answer machine. You can use the list to listen to messages on the answer machine (➔ p. 31).

Network mailbox list

You can use this list to listen to messages on the network mailbox (➔ p. 35).

Missed calls list

Prerequisite: CLIP (➔ p. 18)

Your telephone saves the last 25 missed calls.

Opening the list of missed calls

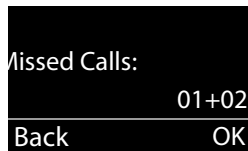
▶ Missed Calls

The list is displayed as follows:

Number of new messages + number of old, read messages.

OK Press the display key to open the list.

The last missed call is displayed as the first entry.



Example for a list entry::

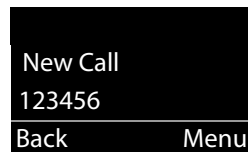
- Status of entry

New Call: New missed call.

Old Call: Entry already read.

- Number or name of caller

You can add the number of the caller to the directory (→ p. 25).



Menu functions

Use the **Menu** display key to select the following options:

- ▶ **Delete Entry** Delete selected entry.
- ▶ **Copy to Directory** Copy the caller's number to the directory.
- ▶ **Date and Time** Display date and time of the call.
- ▶ **Show Number** Display caller's phone number.
- ▶ **Delete List** Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Selecting from the list of missed calls

Open list:  ▶  Missed Calls



Select an entry.



Press the talk key. The number is dialed.

Displaying CNIP information

If you have requested CNIP, you can view the name and town that are registered for this phone number with your network provider.

Select a list entry.

- ▶ **Menu** ▶ **Show Name**

If the name and town are not shown, it means that the caller has not requested Calling Line Identification or that Calling Line Identification has been withheld.

OK Press the display key to return to the list.

Deleting all entries

Caution! All old and new entries will be deleted.

Open list:   Missed Calls

▶ Menu ▶  Delete List ▶ OK



Press and **hold** (idle status).

Calling up lists with new messages

If there are **messages** in a list, use the display key  to call up:

- The answer machine list
- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, → p. 35)
- The missed calls list

An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message:

Icon **New message...**



... in answer machine list or on the network mailbox



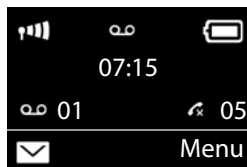
... in the list of **Missed Calls**

The number of **new** entries is displayed beside the corresponding icon.

Press the display key  and select the required list.

To do this, refer to the following sections:

- Listening to messages on the network mailbox → p. 36
- Listening to messages on the answer machine → p. 31
- Opening the missed calls list → p. 22



New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

Directory

You can create a directory for your own individual handset. You can save numbers and relevant names in the directory.

Opening the directory

In idle status: ▶ Press the control key 

Length of an entry

Number: max. 30 digits

Name: max. 16 characters

Storing the first number in the directory

▶  ▶ Dir. empty - New entry? ▶ OK ▶  (Enter number) ▶ OK ▶  (Enter name) ▶

Storing further numbers in the directory

▶  ▶ Menu ▶  New Entry ▶ OK ▶  (Enter number) ▶ OK ▶  (Enter name) ▶



Refer to the character set chart to see how to enter names (→ p. 59).

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1 Space
- 2 Digits (0–9)
- 3 Letters (alphabetical)
- 4 Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry



Open the directory.

You have the following options:

- Use  to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory

▶  ▶  (Select entry) ▶ 

Managing directory entries

Select an entry.

Editing entries

- ▶ **Menu** ▶  **Edit Entry** ▶ **OK** ▶  (Change number if required) ▶ **OK** ▶  (Change name if required) ▶ **OK**

Using other functions

The following functions can be selected with **Menu** ▶ :

- ▶ **Show Number**
Show number.
- ▶ **Delete Entry**
Delete selected entry.
- ▶ **Send Entry**
Send a single entry to another handset (→ p. 25).
- ▶ **Delete List**
Delete **all** directory entries.
- ▶ **Send List**
Send the complete list to another handset (→ p. 25).

Sending the directory to another handset

You can transfer all or individual entries to other handsets (→ p. 25). Transfers can also be made from old handsets, provided that these are registered to your (new) base.

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.



The sending and receiving handsets must both be registered to the same base.
The other handset and the base can send and receive directory entries.

- ▶  ▶  (Select entry) ▶ **Menu** ▶  **Send Entry / Send List** ▶ **OK** ▶  (select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

If you have CNIP, the first 16 characters of the transmitted name are also copied to the input field **Name:**.

A number is displayed.

- ▶ **Menu** ▶ **Copy to Directory** ▶ **OK**
- ▶ Complete the entry (→ p. 24).

The message playback is interrupted during the number transfer from the answer machine list.

Emergency function

Your Gigaset E560A is equipped with four additional keys (direct dial keys **A** to **D**) on the base and handset. The **direct dial key A** can be assigned a special emergency function ("emergency key"). You can use this to request emergency assistance from friends or neighbours.



The emergency function must be set up first (→ p. 27)



Once the emergency function has been activated, the emergency key on the handset and the base is permanently illuminated.

Process

- ▶ You can trigger the emergency call on the **base** or on the **handset** by pressing the direct dial key **A**.

The person receiving your emergency call will hear the emergency call message:

- "This is an emergency call."
- A personal emergency call message, if you have recorded one (→ p. 28).
- "To accept the call please press key 5."

If the person receiving the call presses the key 5, you can now speak to one another.

If the person receiving the call does not accept the call, **the emergency function automatically dials the next emergency number after 60 seconds** (if several numbers have been saved). The emergency function also automatically switches to the next emergency number after 60 seconds in the following situations:

- The answer machine of the emergency number selected is activated
- The emergency number is busy
- The telephone of the person receiving the emergency call is not set to "tone dialling".

This process is repeated a maximum of 5 times. If none of the calls are accepted, the emergency function is ended with an error tone.



- All emergency keys on all registered handsets and on the base flash throughout the entire process. The message "Sending emergency call" is displayed on the handset on which the emergency call was triggered.
- If an internal call is saved as well (→ p. 28), the emergency call can also be accepted by an internal participant. The message "Emergency call" appears on all registered handsets and the base.



The telephone of the person receiving the emergency call must be set to tone dialling, otherwise the acceptance of the emergency call using the key 5 is not recognised.

Setting up the emergency function

In order to be able to use the function you must

- save the emergency numbers and
- activate the emergency function.

As an optional measure, you can also record a personal emergency message (e. g. name and address).

Initially setting up the emergency function



If you have already assigned the key **A** for the direct dial, you must first delete this number (→ p. 13). You can then save the emergency number on the direct dial key **A**.

- ▶ In idle status, press the direct dial key **A** on the handset.
- ▶ Activating the emergency function: **Emerg.Call Mode** ▶ **OK** (☒ = activated)

You will receive a message stating that an emergency number has not yet been saved. The entry field for the first emergency number opens.

- ▶  Enter first emergency number ▶ **OK** ▶ enter corresponding name ▶ **OK**

You have the option of entering three further numbers and activating the emergency call to one or all internal participants:

- ▶ **Further number?**
Confirm by pressing **Yes**, if you would like to enter other emergency numbers and then enter the numbers.
- ▶ **Activate internal call?**
Confirm by pressing **Yes**, if you would also like to send a call to all registered handsets as well as the saved numbers when pressing the emergency key.
- ▶ **Record own name & addr.**
Confirm by pressing **Yes**, if you would like to record a message (e. g. name and address), which will automatically be announced after the participant being called presses the emergency key. The announcement is played back for you to check.

The display shows **Saved**, press and hold the End call key  to return to idle status.

The emergency function is now set up and is automatically activated.



- If your telephone is connected to a PABX, you must enter the access code (outside line code) as the first digit of your entry, if necessary (→ user guide of your PABX).
- You should carry out a test run to ensure that the emergency function has been correctly set up. The police, ambulance or fire brigade must not be used for a test run.

Changing the emergency numbers

- ▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ (Select entry 1 to 4) ▶ Menu ▶ Edit Entry ▶ OK

Enter the numbers and names as outlined above.

Deleting emergency numbers

- ▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ (Select entry 1 to 4) ▶ Menu ▶ Delete Entry ▶ OK

The entry has been deleted.

Activating/deactivating an internal emergency call

- ▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ Activate INT call ▶ OK (☒ = on)

Pressing OK again deactivates the function.

Recording/changing a personal emergency message

- ▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Announce. ▶ OK

Select the corresponding function :

- ▶ **Record Announce.**
Confirm by pressing **OK**, if you would like to record a message (e. g. name and address), which will automatically be announced after the participant being called presses the emergency key. The announcement is played back for you to check. You can re-record the announcement, if necessary.
- ▶ **Play Announce.**
You can hear the standard announcement, or, if you have recorded an announcement, the additional personal emergency message.
- ▶ **Delete Announce.**
The additional personal announcement is deleted. Only the standard announcement is used.

Activating/deactivating the emergency function

- ▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emerg. Call Mode ▶ OK (☒ = on) ... the key A is illuminated



- Please note that if the emergency function is activated, the standby time of the handset will reduce.
- If you have activated the **Eco Mode+** (→ p. 37), the wireless connection to the base is not displayed on the handset. The emergency key A remains illuminated, even if there is no longer a wireless connection.
You can check the contactability of the base by pressing **and holding** the End call key . If the base is contactable, you will hear the dialling tone.

Triggering an emergency call



At least one emergency number has been saved (→ p. 28) and the emergency function is activated (the key  is illuminated) (→ p. 28).

- ▶ Press the direct dial key  on the handset or the base, the emergency call commences.



If you have **accidentally triggered the emergency call**, end this by pressing the End call key .

The emergency numbers saved apply to both the Gigaset E560H handset and base.

The emergency key also functions when the keypad lock is activated.

Answer machine

Operating the answer machine

You can operate the (integrated) answer machine

- Via **the handset** or
- Via the **keys on the base**.

Operation using the keys on the base: ➔ p. 2.

The following sections describe operation via the handset.

Activating/deactivating the answer machine

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Answer Machine** ▶ **OK** ( = on)

When the answer machine is switched on, the remaining memory time is announced. The  icon appears in the display. The display lights up on the base.

The answer machine uses a default announcement. However, you can also record a personal announcement of your own.

 If the memory is full, **99** will flash rapidly in the display on the base.

Recording a personal announcement

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Record Announcement.** ▶ **OK**

Confirm the prompt with **OK**.

You will hear a short tone.

- ▶ Now say your announcement (at least 3 seconds).

Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

Cancel recording with  or **Back**. Restart the recording with **OK**.

OK Press the display key to end the recording.

After recording, the announcement is played back for you to check.

- 
- Your recording is ended automatically,
 - If the maximum message length of 170 seconds is reached or
 - If there is a pause lasting for longer than 2 seconds.
 - If you cancel the recording, the default announcement is used.
 - The recording is cancelled if the answer machine memory is full.

Playing back an announcement

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Play Announcement. ▶ OK

You will hear the default announcement if you have not recorded one of your own.

Deleting your personal announcement

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Delete Announcement. ▶ OK

The default announcement is used again after a personal announcement is deleted.

Playing back messages

There are three ways to start playing back messages on the answer machine.

- Start message playback via the **Answer Machine** menu:
 - ▶ Menu ▶  Answer Machine ▶ OK ▶  Play Messages ▶ OK

If you have entered a number for the network mailbox you still need to select the answer machine:

 - ▶  Answer Machine ▶ OK
- If there are **messages**, start message playback via the answer machine list:
 - ▶  ▶  Answ.Mach.: (see also ➔ p. 23)

The list is displayed as follows:

Number of new messages + number of old, played back messages.

OK Press the display key to open the list.

- Fast access to the answer machine:

To access the answer machine, simply **press and hold** the  key – you do not have to select it via the menu.

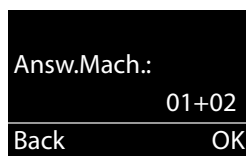
The integrated answer machine has already been preset at the factory. However, if you have set the network mailbox for fast access (➔ p. 31), you can change this setting.

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Set Key 1 ▶ OK ▶  Answer Machine ▶ OK

The setting for fast access applies to all registered handsets.

If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on **automatically**. To switch it off, press the handsfree key .

The date and time of each message is logged (provided this has been set, ➔ p. 11). If the phone number was transmitted, the caller's number or name is displayed. If the caller's number is stored in the directory, the name from the directory will be displayed.



Stopping and controlling playback

During message playback:

-  Pause playback. Press  again to resume.
-  Go to the start of the current message.
- 2 x  Go to previous message.
-  Go to next message.
- 2 x  Go to next-but-one message.

If playback is interrupted for over a minute, the answer machine returns to idle status.

Deleting an individual message

During playback:

Delete Press the display key.

Additional functions during message playback

Menu Press the display key. Playback stops.

Select the relevant function using :

- ▶ **Continue**
Continue message playback.
- ▶ **Date and Time**
Display date and time the message was received.
- ▶ **Copy to Directory**
Copy the caller's number to the directory.
- ▶ **Show Number**
If required, show the number that goes with the name.
- ▶ **Show Name**
Read CNIP information for a message.
- ▶ **Delete All**
Delete **all old** messages.

Accepting a call from the answer machine

You can accept a call while the answer machine is recording it:

 Press the talk key.

 If the handset is in the base/charger and the **Auto Answer** function is activated (➔ p. 45), the handset automatically answers the call when you remove it from the base/charger.

Recording stops and you can speak to the caller.

If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answer machine, you can listen in via the loud-speaker on the base or handset.

Permanently activating/deactivating call screening

▶ Menu ▶ Answer Machine ▶ OK ▶ Call Screening ▶ OK ▶ Handset / Base ▶ OK (= on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening on the handset for the current recording



Press the end call key. The loudspeaker on the handset is deactivated.

Setting up the answer machine

The answer machine has already been preset at the factory. You can configure individual settings via the handset.

Setting up ring delay

You can set the amount of time that elapses before the answer machine is to accept a call.

▶ Menu ▶ Answer Machine ▶ OK ▶ Ring Delay ▶ OK



No delay / 10 sec. / 18 sec. / 30 sec. / Auto Select and press OK (= on).

With **Auto** the ring delay is as follows:

- If there are no new messages, the answer machine answers a call after **18 seconds**.
- If new messages are present, the answer machine answers a call after **10 seconds**.

Setting the message length

You can set a maximum message length.

The options are: **1 Minute, 2 Minutes, 3 Minutes** or **Unlimited**.

▶ Menu ▶ Answer Machine ▶ OK ▶ Message Length ▶ OK ▶ Select the message length ▶ OK (= on)

Changing the language for the voice prompt and default announcement

▶ Menu ▶ * 0 # + 0 5 # + 2 1 ∞ ▶ Select language (0 = Nederlands; 1 ∞ = French; 2 = German) ▶ OK

Operating when on the move (remote operation)

Check or activate the answer machine from another telephone (e.g. hotel, mobile telephone).



The system PIN is set to something other than 0000 (→ p. 48) and the other telephone has tone dialling (DTMF).

Activating the answer machine



The answer machine is deactivated.

- ▶ ... Call your own telephone connection and allow it to ring until "Please enter PIN" is stated
- ▶ ... Enter the system PIN within 10 seconds

Checking the answer machine



The answer machine is activated.

- ▶ ... Call your own telephone connection and press the **9** key during playback of the announcement
- ▶ ... Enter system PIN

The answer machine is operated using the keypad:

During the time stamp playback: Skip to previous message.

During message playback: Go to the start of the current message.

Stop playback. Press again to resume.

After a pause of approx. 60 seconds, the connection is ended.

Go to the next message.

Delete current message.

1

2

3

0

Cancelling remote operation:

▶ Press the

or

▶ Replace the handset



The answer machine will terminate the connection under the following circumstances:

- The entered system PIN is incorrect.
- There are no messages on the answer machine.
- After the remaining memory announcement.

Calling the answer machine and playing messages



Dial your own number.



When you hear your announcement, press **9** and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answer machine with the keypad.



The connection is terminated:

- When an incorrect system PIN is entered
- After playing back the message(s)

Using the network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider.



You cannot use the network mailbox unless you have **requested** it from your provider.

Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

► **Menu** ►  **Answer Machine** ► **OK** ► **Network Mailbox** ► **OK**



Enter the network mailbox number and press **OK**.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (→ p. 22).



Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

- Call the network mailbox via the **Answer Machine** menu:
▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Play Messages** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**
- Access the network mailbox via the network mailbox list:
▶  ▶  **Network Mailbox:** (→ p. 23)

The list is displayed as follows:

00: The number of new messages is only displayed correctly if your network provider transmits this information.

****:** The number of old messages is not available.

OK Press the display key to call up the network mailbox.



- Speed dialling the network mailbox: ▶ Press and **hold** the key .

The network mailbox is preconfigured for fast access. The integrated answer machine is preconfigured for fast access. You can switch to the network mailbox.

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Set Key 1** ▶ **OK** ▶  **Network Mailbox** ▶ **OK** ( = selected)

The setting for fast access applies to all handsets.

Further functions

ECO DECT

You are helping to protect the environment with your Gigaset.

Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- **Handset:** The closer the handset is to the base, the lower the radiation.
- **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:

- **Eco Mode**
Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

- **Eco Mode+**
When you activate **Eco Mode+** the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made.
This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.

Activating/deactivating Eco Mode / Eco Mode+:

- Menu ►  Settings ► OK ►  System ► OK ►  Eco Mode / Eco Mode+ ► OK
( = on).

Status displays

Display icon	Reception strength
   	– Good to poor
 (red)	– No reception
	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)



- When using **Eco Mode+** you can ensure that the range of the base is sufficient by **long** pressing the talk key . You hear the dial tone if the base can be reached.
- When **Eco Mode+** is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.
- Activating **Eco Mode** reduces the range of the base.
- **Eco Mode / Eco Mode+** and repeater support (→ p. 48) cancel each other out i.e., if you use a repeater you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Activating/deactivating the alarm clock



The time is set (→ p. 11).

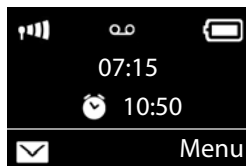
▶ **Menu** ▶ **Alarm clock** ▶ **OK** ▶ **Activation** ▶ **OK** (= on)

After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

▶ **Menu** ▶ **Alarm clock** ▶ **OK** ▶ **Wake-up Time** ▶ **OK** ▶ Enter wakeup time ▶ **OK**

If the alarm clock is activated, you will see the icon in the display and the wakeup time after it.



The wakeup time is shown in the display only when all calls in the call lists have been listened to or read.

Setting the alarm clock signal

▶ **Menu** ▶ **Alarm clock** ▶ **OK** ▶ **Signal** ▶ **OK** ▶ (= on)

Switching off/repeating the alarm after an interval (snooze mode)

Prerequisite: An alarm call sounds.

▶ **Deactivate until the next alarm call:** Press **Off**.

Or:

▶ **Snooze mode:**

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

- ▶ **Menu ▶ Baby Monitor ▶ OK** (☑ = baby monitor activated)

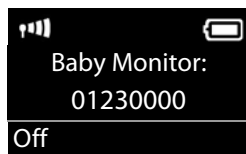
If a destination number has already been entered, the baby monitor is activated with this. The display shows **Baby Monitor:** and the specified destination number

If a destination number has not yet been entered:

Activate an **External call**: ▶ **OK** ▶ Enter the number ▶ **OK**

or activate an internal call:

- ▶ **Internal call** ▶ **OK** ... the baby monitor is triggered on all registered handsets



Changing the destination number

- ▶ **Menu ▶ Baby Monitor ▶ OK** ▶ **Call Target** ▶ **OK** ▶ select **External call** or **Internal call** ▶ **OK**
- with **External call**: ▶ Insert destination number ▶ **OK**

Deactivating baby monitor/cancelling alarm

Deactivating the baby monitor: ▶ In idle status press the display key **Off**

Cancelling the baby monitor alarm: ▶ Press the End call key during an alarm

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

► **Menu** ►  **One Touch clock** ► **OK** ►  **Activation** ► **OK** ( = activated)

If you activate the one touch call, the menu automatically opens up afterwards in order to enter the destination number.

► **Call Target:** Enter or change the number that you wish to dial.

► **OK**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key  to cancel dialling.

Ending one touch call mode

► Press display key **Off** ► Press and **hold** the  key.

Or:

► Press and **hold** the  key

 If you have already assigned the emergency function to the key , the emergency number is also selected if a one touch call is initiated.

Torch

You can use your telephone as a torch.

Activating/deactivating the torch function

Switch on: ► **Menu** ►  **Flashlight** ► **OK**

The torch is activated.

Switch off: ► **Off**

After 2 minutes the function is automatically deactivated.

- 
- The function is automatically deactivated if the emergency function is pressed.
 - If the torch is activated, all functions are locked, however the emergency function still works.
 - The torch LED can also be used as an optical call signal for incoming calls (➔ p. 46).

Protection against unwanted calls

Black list

When the black list function is activated, calls from black list numbers are only signalled in the display. The setting only applies to handsets for which the setting is configured.

Editing the black list

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Black List ► OK ►  Blocked Numbers ► OK

► Neu ► Enter number ► OK

Or:

► Löschen ► Delete number ► OK

Activating the black list

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Black List ► OK ► Activation ► OK (☒ = Function activated)

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Time Control ► OK

►  Activation ► OK (☒ = activated)

►  Settings ► OK ► Starting Time: /Ending Time: Enter each time as a 4-digit number and press OK.

Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answer machine). The call will only be signalled on the display.

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Anonymous Calls Silent ► OK (☒ = activated)



The base also rings if the function **Anonymous Calls Silent** is activated. You can set the ringtone volume to 0 on the base, if necessary (➔ p. 49).

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.

Registering a Gigaset handset manually on the Gigaset E560A

You must register the handset manually on both the handset (1) and the base (2).

After it has registered, the handset returns to idle status.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registering** ▶ **OK** ▶  **Register Handset** ▶ **OK** ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key  on the base (→ p. 2) for approx. 3 seconds.

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.

2) On the base

- ▶ Press and **hold** the registration/paging key  on the base (→ p. 2) for approx. 3 seconds.

De-registering handsets

You can de-register all other registered handsets from each of the registered handsets.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registering** ▶ **OK** ▶  **De-register Handset** ▶ **OK**



Select the internal party(ies) you wish to de-register and press **OK**.

(The handset you are currently using is indicated by <.)



Enter the current system PIN and press **OK**.

OK

Press the display key.

Locating a handset ("Paging")

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key  on the base (→ p. 2).
- ▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

Ending paging

Briefly press the registration/paging key  on the base (→ p. 2) or press the talk key  on the handset.

Listening in to an external call

You want to listen in to an existing external call.

Prerequisite: The **Listening In** function must be activated.

Activating/deactivating the function:

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Listening In** ▶ **OK** ( = on)

Listening in to the call:

Long press of the talk key  on the handset. All participants hear a signal tone. **Conf. Call** is shown on the handset display.

Ending listening in:

Press the end call key  on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Adjusting the telephone

Handset settings

You can change the settings on your handset to suit your individual requirements.

Setting the date and time

- ▶ Menu ▶  Settings ▶ OK ▶  Date/Time ▶ OK
- ▶ use  to enter the day, month and year in 8-digit format, e.g.         for 1 April 2017. ▶ OK
- ▶ use  to enter hours and minutes in 4-digit format, e.g.     for 07:15 ▶ OK

Changing the display language

You can view the display texts in different languages.

- ▶ Menu ▶  Settings ▶ OK ▶  Language ▶ OK ▶  (Select language) ▶ OK

The current language is indicated by .

If you accidentally choose a language you do not understand:

- ▶  ▶   ▶  (Select language) ▶ OK

Setting jumbo font

You can improve the legibility of the digits when you dial.

- ▶ Menu ▶  Settings ▶ OK ▶  Display ▶ OK ▶  Big Dial Font ▶ OK ( = on).



When this function is deactivated, both the date and time are shown in idle status.

Changing the display lighting

Handset in the charging cradle:

- ▶ Menu ▶  Settings ▶ OK ▶  Display ▶ OK ▶  Backlight ▶ OK ▶ In Charger ▶ OK ( = on)

or off the charging cradle:

- ▶ Menu ▶  Settings ▶ OK ▶  Display ▶ OK ▶  Backlight ▶ OK ▶  Out of Charger ▶ OK ▶ Standby time is reduced ▶ OK ( = on).

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

► Menu ►  Settings ► OK ►  Telephony ► OK ►  Auto Answer ► OK ( = on)

Changing the call volume

You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = .

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Call Volume ► OK ►  Earpiece Volume / Handsfree Volume ► OK ►  Set the volume ► OK

Setting the volume during a call: ➔ p. 19

Changing ringers

- Volume: Five volume levels (1–5; e.g., volume 3 = .
- Melody: List of pre-loaded ringer melodies.

You can also set different ringer melodies for the following functions:

- External Calls
- Internal Calls

For further information on setting the ringers for the base, (➔ p. 49).

Setting the ringer volume

The ringer volume is the same for all types of ring.

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Volume ► OK ►  Set the volume ► OK

Setting the ringer melody

Set different ringer melodies for external calls, internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls:

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Melody ► OK ►  Internal Calls ► OK ►  (Select melody) ► OK ( = selected)

For external calls:

► Menu ►  Settings ► OK ►  Audio/Visual Signals ► OK ►  Ringtones (Handset) ► OK ► Melody ► OK ►  External Calls ► OK ►  (Select melody) ► OK ( = selected)

Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in **idle status** or **when receiving a call**
- Deactivate the ringer for the **current call** only.

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently



Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer



Press and **hold** the star key.

Deactivating the ringer for the current call

Silence Press the display key.

Activating/deactivating visual call signal

Incoming calls are signalled visually (e.g. in noisy environments).

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio/Visual Signals** ▶ **OK** ▶  **LED Call Signal** ▶ **OK** ( = activated)

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- **Advisory Tones**
 - **Key click:** Every key press is confirmed.
 - **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the answer machine list or the call list.
 - **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Battery Low**

The battery requires charging.
- **Out of Range Signal**

The handset is no longer in range of the base.

You cannot deactivate the confirmation tone for placing the handset in the base.

Activating/deactivating advisory tones

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio/Visual Signals** ▶ **OK** ▶  **Advisory Tones** ▶ **OK** ( = on)

Activating/deactivating battery low beep

- ▶ Menu ▶  Settings ▶ OK ▶  Audio/Visual Signals ▶ OK ▶  Battery Low ▶ OK  = on)

Activating/deactivating range warning tone

- ▶ Menu ▶  Settings ▶ OK ▶  Audio/Visual Signals ▶ OK ▶  Out of Range Signal ▶ OK  = on)

Changing the name of the handset

The base automatically specifies a name for the handset. You can change this name.

- ▶  ... the list of registered handsets is displayed ▶  Select handset ▶ Name ▶  Enter name ▶ OK

Restoring the handset default settings

You can reset any individual settings and changes that you have made. Entries from the directory and the call list, date and time, emergency numbers and registration of the handset on the base are retained.

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Reset Handset ▶ OK

Cancel the reset with .

Base settings

The base settings are made using a registered handset.

Activating/deactivating music on hold

▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Music on Hold ▶ OK ( = on)

Activating repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls being made via the base at the time.

Prerequisite: A repeater is registered.

▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Repeater Mode ▶ OK ( = activated)

After activating or deactivating the repeater, switch your handset off and on again (→ p. 12).



- **Eco Mode / Eco Mode+** (→ p. 37) and repeater support cancel each other out i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.
- The default encrypted transmission setting is deactivated when repeater mode is activated.

Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to yourself. You will need to enter the system PIN when, for example, registering/de-registering a handset to/from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Changing the system PIN enables remote operation of the answer machine → p. 34.

▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  System PIN ▶ OK ▶  System PIN: (enter the current system PIN) ▶ OK ▶ New PIN: (enter your new system PIN) ▶ OK

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.



All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Changing the call volume

You can set the handsfree volume to five different levels (1–5; e.g., volume 3 =).

▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Audio/Visual Signals** ▶ **OK** ▶ **Base Audio Settings** ▶ **OK** ▶ **Speaker Volume** ▶ **OK** ▶ Adjust the volume and press **OK**.

Changing ringers

- **Volume:**

Five volume levels (1–5; e.g., volume 3 =) and "Off" (volume 0 =).

- **Melody:**

List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.

- **Time control:**

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Audio/Visual Signals** ▶ **OK** ▶ **Base Audio Settings** ▶ **OK** ▶ **Ringer Volume / Ringtones / Time Control** ▶ **OK**

If **Ringer Volume / Ringtones** is selected:

▶ (Select volume/melody) ▶ **OK** (= melody selected)

If **Time Control** is selected, activate and set time control:

▶ **Activation** ▶ **OK** (= activated)

▶ **Settings** ▶ **OK** **Starting Time: /Ending Time:**

Enter each time as a 4-digit number and press **OK**.

Resetting the base to the default settings

When the settings are restored:

- Date and time are retained
- Handsets are still registered,
- **Eco Mode** and **Eco Mode+** is deactivated,
- The system PIN is not reset.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Reset Base** ▶ **OK**



The answer machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

Changing the dialling mode

▶ **Menu** ▶        ▶ Enter digit for the dialling mode:
 = tone dialling (DTMF);  = pulse dialling (PD) ▶ **OK**

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key .

Tone dialling is now activated **for this call only**.

Setting recall

▶ **Menu** ▶        ▶ Enter digits for recall:
 = 80 ms;  = 100 ms;  = 120 ms;  = 400 ms;  = 250 ms;  = 300 ms;
 = 600 ms;  = 800 ms ▶ **OK**

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

▶ **Menu** ▶        ▶ Enter digit for the current pause length:
 = 1 second;  = 3 seconds;  = 7 seconds ▶ **OK**

Changing the pause after recall key

▶ **Menu** ▶        ▶ Enter digit for the current pause length:
 = 800 ms;  = 1600 ms;  = 3200 ms ▶ **OK**

Operating the telephone on a router

Operation with a router

When operating on the analogue connection of a router, potentially occurring **echoes** can be reduced by switching on **XES mode 1** (XES = "eXtended Echo Suppression").

If there are no problems with echoes, the normal mode (factory settings) should be activated.

- ▶  ▶ *  #  0  5  #  7  0 
- ▶  ▶ OK (for normal mode)
- ▶  ▶ OK (for XES mode 1)

Appendix

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care www.gigaset.com/service



Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

... online:

via our contact form on the customer service page

... by telephone:

Here you can get competent advice on questions regarding installation, operation and configuration:

Netherlands 0900-3333102

(1,00 € per call)

Belgium 07851 6679

(local call cost charge)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

Possible solutions are available online at www.gigaset.com/service
In addition, the following overview provides troubleshooting assistance.

The display is blank.

- The handset is not switched on: ► Press and **hold** the End call key .
- The battery is empty: ► Charge the battery or replace it (⇒ p. 10)

The device will not charge

- The handset is not inserted correctly in the charging cradle: ► Insert handset correctly

The device turns itself off even though the battery is still 2/3 charged according to the display

- The contacts/batteries are unclean or corroded ► Clean the contacts/batteries or replace the batteries (⇒ p. 10)

Call is interrupted or completely disconnected

- Radio signals are weakened by walls, ceilings, insulation etc. ► Do not place the base behind/beneath metallic objects. Do not place the base in the cellar if possible (⇒ p. 7)

Handsfree sound quality is not good

- Dirt on the handset (e.g. make-up, dust, iron filings) ► Clean the handset (⇒ p. 57)

Loud crackling, background noises, interference, scratching, changing volume

- Interference from other devices (network components of fax, PC, printer, mobile phone) ► Increase the distance to other devices (at least half a metre) (⇒ p. 7)

You cannot make calls and "BASE" or "No base" is flashing in the display

- The power cable is not connected to the base: ► Check the base power adapter (⇒ p. 7)

"Not possible!" appears in the display

- Telephoning externally is not possible whilst another external call is being made. ► Wait until the other call has ended (does not apply if the internal listening function has been activated).
- Making an external call whilst another party is speaking on your answer machine. ► Wait until the announcement on the answer machine has ended

Time is reset to the default setting

- Base and handset were deactivated at the same time ► Reset the time (⇒ p. 11)

No time is specified in the call list

- Date/time is not set ► Set date/time (⇒ p. 11)

The answer machine reports "Invalid PIN" during remote operation

- The system PIN entered is incorrect ► Enter the system PIN again
- System PIN is still set to 0000 ► Set system PIN to something other than 0000 (⇒ p. 48)

The answer machine does not record any messages or cancels the recording

- The memory is full ► Delete old messages (⇒ p. 32)
- Message is too short ► The caller must speak for longer than three seconds.

The answer machine cancels the recording of a personal announcement

- The memory is full ► Listen to new messages (⇒ p. 31) and then delete (⇒ p. 32)
- The announcement contained a pause of more than 2 seconds ► Record a longer message
- The maximum recording time of 170 seconds has been exceeded ► Record a shorter message

The answer machine has switched to announce only mode

- The memory is full ► Delete old messages (⇒ p. 32)

Consultation call, call swapping, conference not possible.

- These functions that can be executed on the device must be provided and enabled by the network provider. Operation can vary from one network provider to another. ► Contact your network provider

Service (Customer Care)

Volume of the handset (earpiece volume) too quiet

- The volume is at the lowest level
 - ▶ Change the earpiece volume setting (➔ p. 45)
 - ▶ Change the handset position on the ear

Handsfree volume too quiet

- The volume is at the lowest level ▶ Change the handsfree volume setting (➔ p. 45)

You hear a tone during operation

- Action has failed/invalid input ▶ Repeat the process. Read the display and refer to the user guide
- The batteries are empty ▶ Charge the batteries (➔ p. 10)
- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (➔ p. 49)

You hear a tone during the call

- The batteries are empty ▶ Charge the batteries (➔ p. 10)

Forgotten system PIN

- Reset the system PIN to 0000 (➔ p. 49)

Error tone sounds after system PIN prompt

- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (➔ p. 49)

The device has come into contact with liquid

- Allow the device to dry. ▶ Contact with liquid (➔ p. 57)

The emergency function could not be configured

- You have not saved any emergency numbers ▶ Save at least one emergency number (➔ p. 27)
- The emergency function is not activated ▶ Activate the emergency function (➔ p. 27)
- The emergency function only works when the device is directly connected to the network or to a PABX that does not require "R" or "P" for network assignment ▶ Emergency function direct dial key (➔ p. 26)

The receiver of an emergency call does not pick up

- In some PABX, acceptance of the emergency call by pressing the key 5 does not divert this to the connected handset. The emergency function is not possible in this case, as a conversation cannot be held.
 - ▶ Test the emergency function after set-up with each receiver entered.

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by: Gigaset Communications Nederland BV.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

Manufacturer's advice

Authorisation

This device is intended for analogue phone lines in Belgium and Netherlands.

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset E560A is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid



If the device comes into contact with liquid:

- 1 Disconnect the power supply.
- 2 Remove the batteries and leave the battery compartment open.
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology:	Nickel-metal-hydride (NiMH)
Size:	AAA (Micro, HR03)
Voltage:	1,2V
Capacity:	750 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	320 * / 200 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	130 * / 100 **
Charging time in base (hours)	9
Charging time in charging cradle (hours)	7,5

***Eco Mode** deactivated, **without** display backlight in idle status

****Eco Mode** activated, **without** display backlight in idle status

Base power consumption

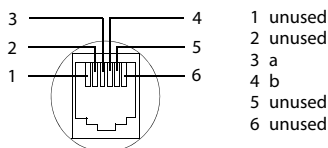
	E560	E560A
In standby mode		
Handset in charging cradle	approx. 0,60 W	approx. 0,70 W
Handset outside charging cradle	approx. 0,40 W	approx. 0,50 W
During a call	approx. 0,60 W	approx. 0,70 W

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power

Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack



1 unused
2 unused
3 a
4 b
5 unused
6 unused

Characters

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	\$	¥	¤										
2	a	b	c	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	î							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7	p	q	r	7	ß										
8	t	u	v	8	ü	ú	ù	û							
9	w	x	y	9	ý	ý	æ	ø	å						
0	.	,	?	!	0	+	-	:	;	'	"	'	;	_	
*	*	/	(	)	<	=	>	%							
#	#	@	\	&	\$										

1) Space

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Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

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